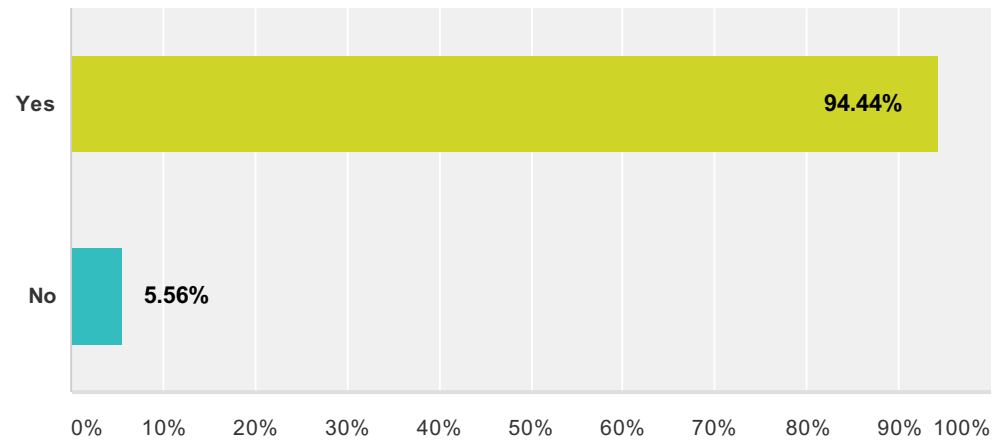


2013/14 VR Client Satisfaction Survey-

Q1 Are you currently employed?

Answered: 108 Skipped: 0



Answer Choices	Responses
Yes	94.44% 102
No	5.56% 6
Total	108

#	If yes, where?	Date
1	Walmart	6/25/2014 11:31 AM
2	Funeral Home	6/18/2014 12:14 PM
3	Home Depot & Hy-vee	6/18/2014 11:40 AM
4	Telvent	6/18/2014 11:19 AM
5	AMC Movie Theatre	6/18/2014 11:06 AM
6	Black Hills Services	6/3/2014 2:33 PM
7	Black Hills Services	6/3/2014 2:30 PM
8	Hy-Vee	4/25/2014 2:38 PM
9	Goodwill	4/25/2014 2:26 PM
10	Rawson & Sons Roofing, and also self-employed	4/25/2014 2:20 PM

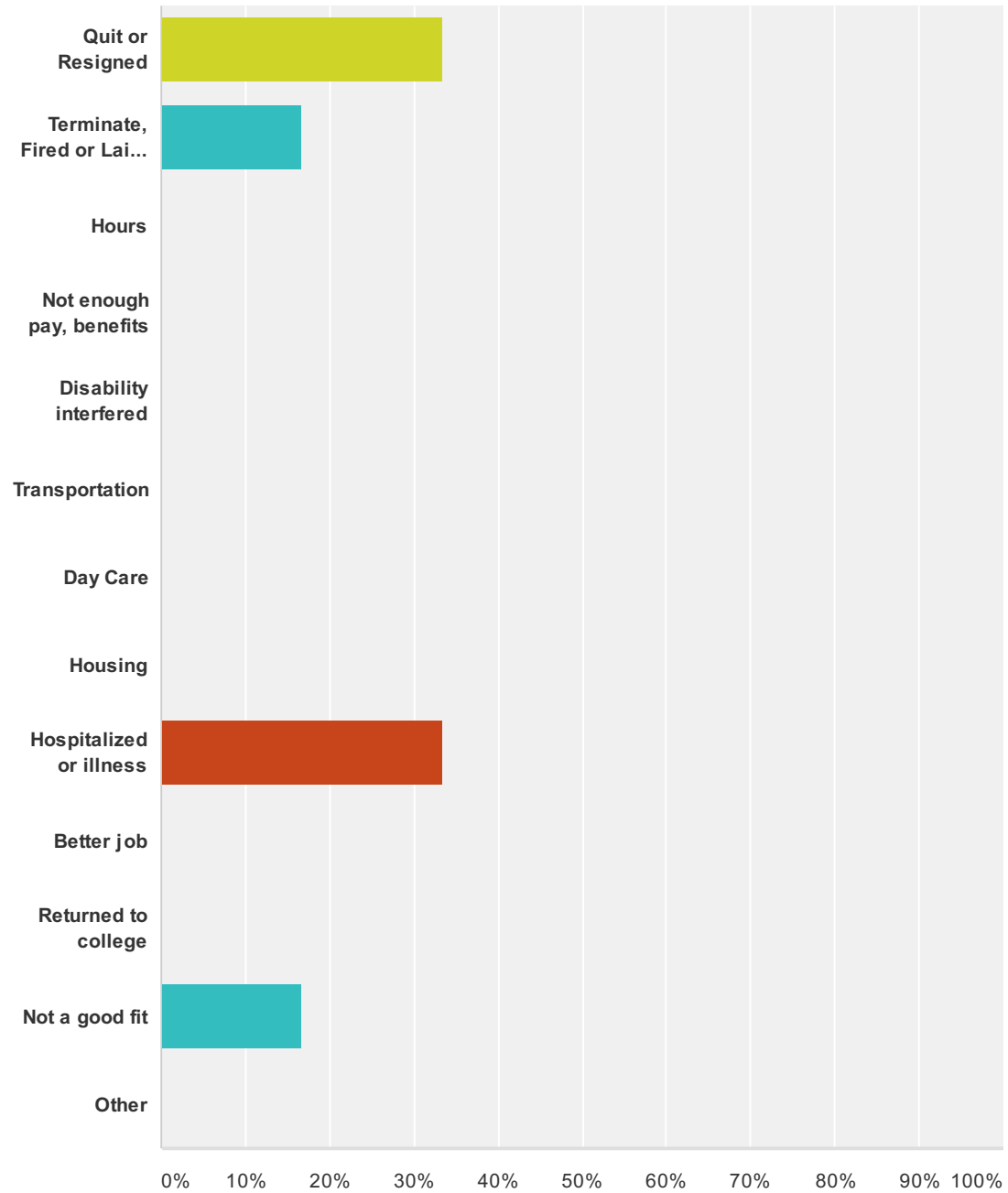
2013/14 VR Client Satisfaction Survey-

11	Professional Research Consultants	4/25/2014 2:13 PM
12	Hy-Vee	4/10/2014 3:14 PM
13	J. Lodge	4/7/2014 4:15 PM
14	Goodwill	4/7/2014 3:26 PM
15	Goodwill	4/7/2014 3:12 PM
16	Gallup	1/23/2014 12:45 PM
17	Goodwill	1/20/2014 3:19 PM
18	No Frills	1/10/2014 2:15 PM
19	Nexa Dental	1/8/2014 9:49 AM
20	American Red Cross	12/5/2013 10:20 AM
21	Henry Doorly Zoo	12/4/2013 11:28 AM
22	Home Depot	11/18/2013 1:52 PM
23	UNMC	11/7/2013 2:55 PM
24	WIS International	10/29/2013 12:51 PM
25	Longhorn Steakhouse	10/28/2013 10:48 AM
26	ABM	10/8/2013 3:53 PM
27	Omaha World Herald	10/8/2013 3:41 PM
28	UNO & Alegent Creighton Health	10/8/2013 2:28 PM
29	Villa de Sante Terrace	10/8/2013 11:49 AM
30	West Corporation	10/2/2013 11:27 AM
31	HyVee	10/1/2013 3:54 PM

Q2 If not, why not?

Answered: 6 Skipped: 102

2013/14 VR Client Satisfaction Survey-



Answer Choices	Responses
Quit or Resigned	33.33% 2

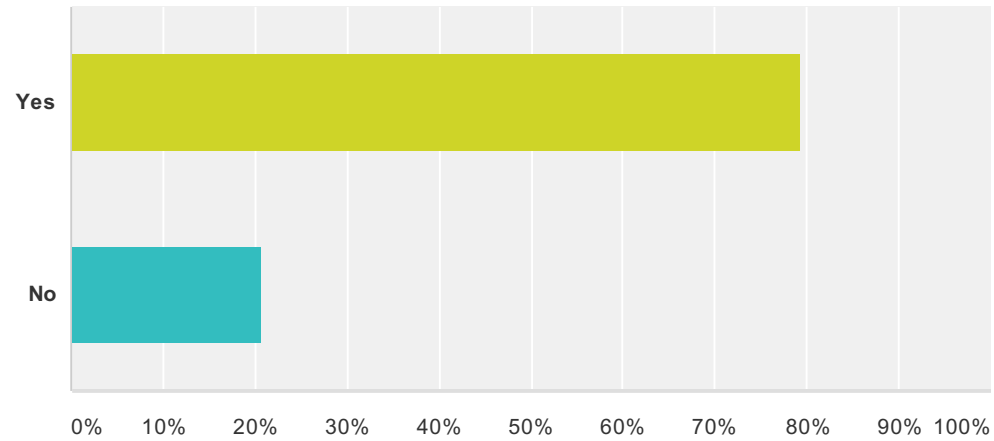
2013/14 VR Client Satisfaction Survey-

Terminate, Fired or Laid Off	16.67%	1
Hours	0.00%	0
Not enough pay, benefits	0.00%	0
Disability interfered	0.00%	0
Transportation	0.00%	0
Day Care	0.00%	0
Housing	0.00%	0
Hospitalized or illness	33.33%	2
Better job	0.00%	0
Returned to college	0.00%	0
Not a good fit	16.67%	1
Other	0.00%	0
Total		6

#	Specify if other	Date
	There are no responses.	

Q3 Does your job meet your current needs?

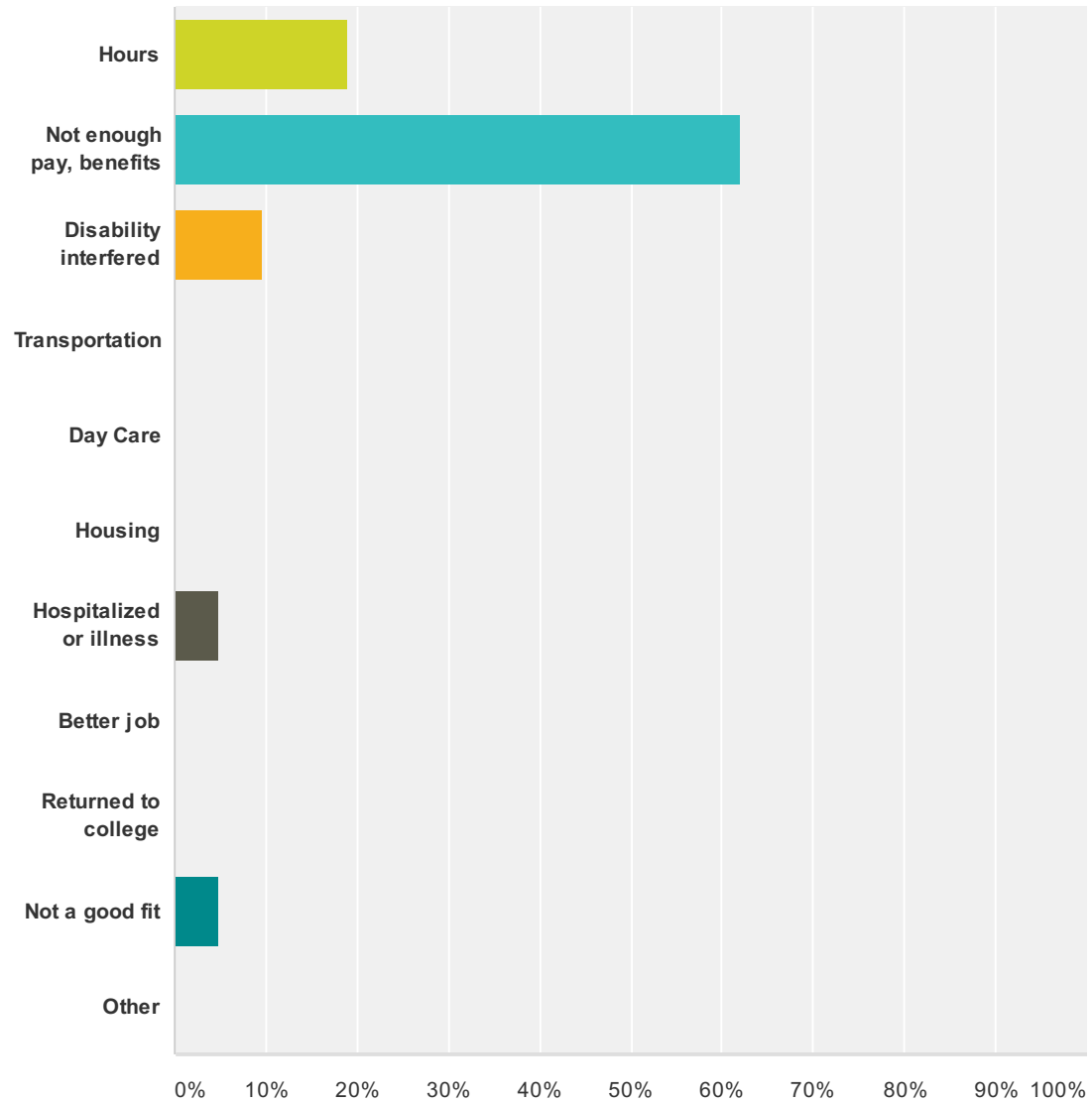
Answered: 102 Skipped: 6



Answer Choices	Responses	
Yes	79.41%	81
No	20.59%	21
Total		102

Q4 If No, what needs are not being met by your job?

Answered: 21 Skipped: 87



Answer Choices

Responses

2013/14 VR Client Satisfaction Survey-

Hours	19.05%	4
Not enough pay, benefits	61.90%	13
Disability interfered	9.52%	2
Transportation	0.00%	0
Day Care	0.00%	0
Housing	0.00%	0
Hospitalized or illness	4.76%	1
Better job	0.00%	0
Returned to college	0.00%	0
Not a good fit	4.76%	1
Other	0.00%	0
Total		21

#	Specify if other	Date
	There are no responses.	

Q5 What did Nebraska VR provide that was most helpful to you?

Answered: 108 Skipped: 0

#	Responses	Date
1	V.R. was able to help consumer with hearing aids and also help guided consumer with interview, resume help and looking for job contacts.	6/30/2014 12:10 PM
2	V.R. helped consumer discover working out their own business and the encouragement to keep going. Consumer is very grateful.	6/26/2014 4:36 PM
3	V.R. guided consumer in the right direction for the right job and showing how to improve performance at a job.	6/26/2014 4:15 PM
4	V.R. helped consumer with hearing aids.	6/26/2014 3:44 PM
5	V.R. helped consumer with their cover letter and resume. Sometimes it was hard to get ahold of the V.R. person.	6/26/2014 3:40 PM
6	V.R. suggested for consumer to go to the Autism Center of Nebraska.	6/26/2014 3:20 PM
7	V.R. helped consumer find a job.	6/26/2014 2:50 PM
8	V.R. helped consumer get the job.	6/26/2014 2:42 PM
9	V.R. helped consumer finding a job and maintaining the job.	6/26/2014 2:04 PM
10	V.R. helped consumer with organizing their resume and job contacts.	6/26/2014 2:00 PM
11	V.R. helping consumer with interview questions and getting a job.	6/26/2014 1:53 PM
12	Nothing. V.R. did not teach consumer anything he did not already know.	6/25/2014 4:15 PM
13	V.R. helped consumer with mock interviews and apply for jobs online.	6/25/2014 2:57 PM
14	V.R. helped consumer with hearing aids.	6/25/2014 12:53 PM
15	V.R. helped consumer get a job.	6/25/2014 11:38 AM
16	They bought me some work shoes, and they were going to buy him a stool but he decided to just use his wheelchair.	6/25/2014 11:32 AM
17	Several things, emotional support was most important.	6/18/2014 12:15 PM
18	A lot of support/encouragement	6/18/2014 11:40 AM
19	Encouragement	6/18/2014 11:20 AM
20	Not sure VR provided anything	6/18/2014 11:07 AM
21	V.R. providing training for you to be a truck driver and also got consumer in contact with Community Alliance.	6/17/2014 3:12 PM
22	V.R. provided consumer with a gas voucher when they were looking for a job.	6/17/2014 10:56 AM
23	V.R. helped consumer with the lift in their house and combine.	6/12/2014 11:03 AM

2013/14 VR Client Satisfaction Survey-

24	V.R. provided consumer with a lot of good resources and helped consumer find a job.	6/12/2014 10:05 AM
25	V.R. helped consumer with the computerized assessment of their skills and being able to work with Ryan.	6/11/2014 2:00 PM
26	V.R. gave consumer some incentives on how to get a job.	6/10/2014 4:41 PM
27	V.R. helped consumer with hearing aids.	6/10/2014 4:18 PM
28	V.R. helped consumer with school.	6/4/2014 4:45 PM
29	V.R. helped keep consumer on track and motivated to get a job.	6/4/2014 4:07 PM
30	V.R. did provide some job placement assistance, however his current job was obtained with the help of the Autism Center.	6/3/2014 2:34 PM
31	V.R. did provide some assistance with job placement, however the job was secured through the Autism Center.	6/3/2014 2:30 PM
32	V.R. helped consumer with their resume, interview and job placement.	6/2/2014 10:07 AM
33	V.R. helped the consumer have the ability to have confidence.	5/30/2014 4:56 PM
34	Helped consumer get on the right path with a job.	5/29/2014 12:37 PM
35	V.R. helped consumer get hearing aids.	5/28/2014 4:43 PM
36	V.R. helped consumer realize and understand more about their working memory/disability.	5/27/2014 4:15 PM
37	When Carly Benson was there she helped consumer fill out job applications.	5/27/2014 11:16 AM
38	V.R. helped consumer financially with their prosthetic limb.	5/22/2014 1:58 PM
39	V.R. helped consumer get hearing aids, so consumer could better understand others.	5/21/2014 3:33 PM
40	V.R. made sure consumer was staying on task.	5/21/2014 11:03 AM
41	V.R. provided consumer with hearing aids.	5/20/2014 1:01 PM
42	V.R. helped consumer get a cell phone with DRAGON on his phone.	5/20/2014 12:49 PM
43	V.R. gave the consumer confidence that they had skills.	5/16/2014 11:45 AM
44	They provided consumer with hearing aids and helped consumer with their dictation for work, so that it is done by blue tooth.	5/16/2014 10:26 AM
45	V.R. helped consumer fill out job applications and interviews. Also, helped consumer when they needed tools for their job. Susan was a great help.	5/16/2014 10:04 AM
46	V.R. helped consumer with a hearing aid.	5/15/2014 5:17 PM
47	Someone for consumer to talk to that was more objective and help with getting a job.	5/15/2014 10:31 AM
48	They helped consumer get a lift for their house, so consumer could go to work.	5/12/2014 5:01 PM
49	Consumer was able to get hearing aids.	5/6/2014 9:46 AM
50	Job leads and help with filling out applications and resume.	5/6/2014 9:31 AM
51	Helping consumer with interviews and how to communicate with their co-workers.	5/5/2014 4:03 PM
52	Helping consumer advocate for their job.	5/2/2014 5:06 PM

2013/14 VR Client Satisfaction Survey-

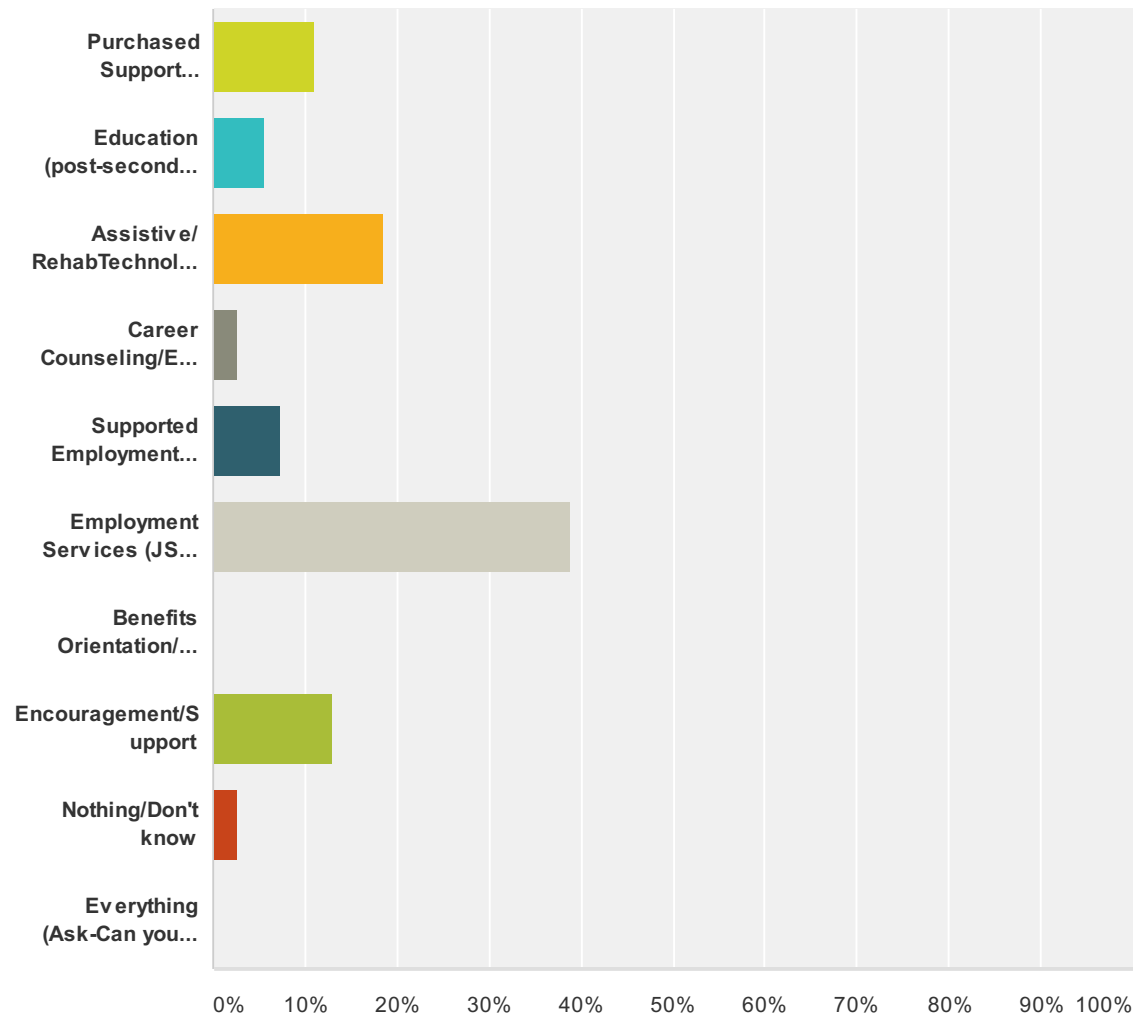
53	The assessments that were performed to find out what kind of work consumer could do.	5/2/2014 11:20 AM
54	College credits.	4/29/2014 11:19 AM
55	Job placement and job coaching	4/25/2014 2:40 PM
56	Purchased some clothing	4/25/2014 2:28 PM
57	Hearing Aids and new glasses	4/25/2014 2:21 PM
58	They did a lot for him, but they mostly just follow-up.	4/25/2014 2:14 PM
59	Helped individual control themselves and was able to talk to their boss.	4/25/2014 11:20 AM
60	The support they offered the consumer while looking for a job.	4/24/2014 11:00 AM
61	Paid for consumer's hearing aids.	4/21/2014 3:34 PM
62	Helping consumer create a resume.	4/21/2014 11:21 AM
63	Help consumer get started with how to communicate with people when looking for jobs.	4/21/2014 10:24 AM
64	Connections for helping consumer find work.	4/21/2014 10:08 AM
65	Helped consumer find job and taught consumer how to do job interviews.	4/17/2014 2:09 PM
66	Helped consumer purchase a special chair, clothing and gas.	4/17/2014 12:27 PM
67	Helping consumer get hearing aids.	4/16/2014 3:58 PM
68	Help with consumer's hearing aids.	4/16/2014 3:52 PM
69	Help consumer fill out online applications. Also, helped consumer with their unemployment.	4/16/2014 3:29 PM
70	Looking at consumer's car and making it worthy. Also, initially helping consumer find work.	4/16/2014 12:13 PM
71	The assessment to find out what kind of work consumer would be good at. Also, Vocational Rehabilitation helped consumer with gas vouchers.	4/16/2014 11:42 AM
72	Job skills and helping consumer apply for job. Vocational Rehabilitation also offered to help with cordless phones and computer screens.	4/15/2014 12:16 PM
73	Helped consumer with hearing aids. Vocational Rehabilitation has always been helpful.	4/15/2014 11:14 AM
74	Helped consumer with job leads, interviewing skills and uniforms.	4/14/2014 12:17 PM
75	The testing and support; someone to talk to.	4/14/2014 11:29 AM
76	"Helped me apply myself a little bit."	4/10/2014 3:15 PM
77	Help funding for college.	4/9/2014 3:52 PM
78	Enough accommodations and assistance in finding jobs.	4/9/2014 2:53 PM
79	Helping with resume and filling out job applications.	4/9/2014 2:48 PM
80	You could only apply for this job through V.R.	4/7/2014 4:17 PM
81	We were helpful with the services we received	4/7/2014 3:27 PM

2013/14 VR Client Satisfaction Survey-

82	They set me up with Community Alliance	4/7/2014 3:13 PM
83	Helped find consumer a good job.	4/3/2014 4:04 PM
84	Helping finding a job.	3/25/2014 2:44 PM
85	Gaining self-confidence.	3/19/2014 4:53 PM
86	The ability to take classes to help get a career.	3/19/2014 4:39 PM
87	Helping learn to communicate better with hearing aids.	3/19/2014 4:32 PM
88	Encouragement to find a job and getting ready for a job.	3/19/2014 4:21 PM
89	Helping with the scholarship for school. Able to focus more on school instead of trying to get a second job to help pay for school.	3/19/2014 4:07 PM
90	Not sure - has a memory problem.	3/19/2014 4:02 PM
91	Help with driving classes.	3/19/2014 3:50 PM
92	Resume help, otherwise never would have gotten he job. Also, help with tools for the job.	3/18/2014 10:58 AM
93	Confidence, encouragement, support	1/23/2014 12:47 PM
94	Helping fill out job applications	1/20/2014 3:24 PM
95	Assessments to help me focus on what jobs I should be looking at with my skill set	1/10/2014 2:20 PM
96	Clothing vouchers	1/8/2014 9:50 AM
97	Community Alliance - Support	12/5/2013 10:21 AM
98	Autism Center of Nebraska - job coaching	12/4/2013 11:28 AM
99	Ollie Webb	11/18/2013 1:52 PM
100	Followed-up with me all along the way	11/7/2013 2:56 PM
101	Job leads	10/29/2013 12:51 PM
102	Ollie Webb job coaching	10/28/2013 10:48 AM
103	Knowledge of the computer and help with transportation (bus tickets)	10/8/2013 3:59 PM
104	Hearing Aids	10/8/2013 3:42 PM
105	Driver training	10/8/2013 2:28 PM
106	Fixing my car	10/8/2013 11:50 AM
107	Resume	10/2/2013 11:33 AM
108	Good resources for resume writing and finding the job	10/1/2013 4:03 PM

Q6 Mark the category the client indicated was the most helpful.

Answered: 108 Skipped: 0



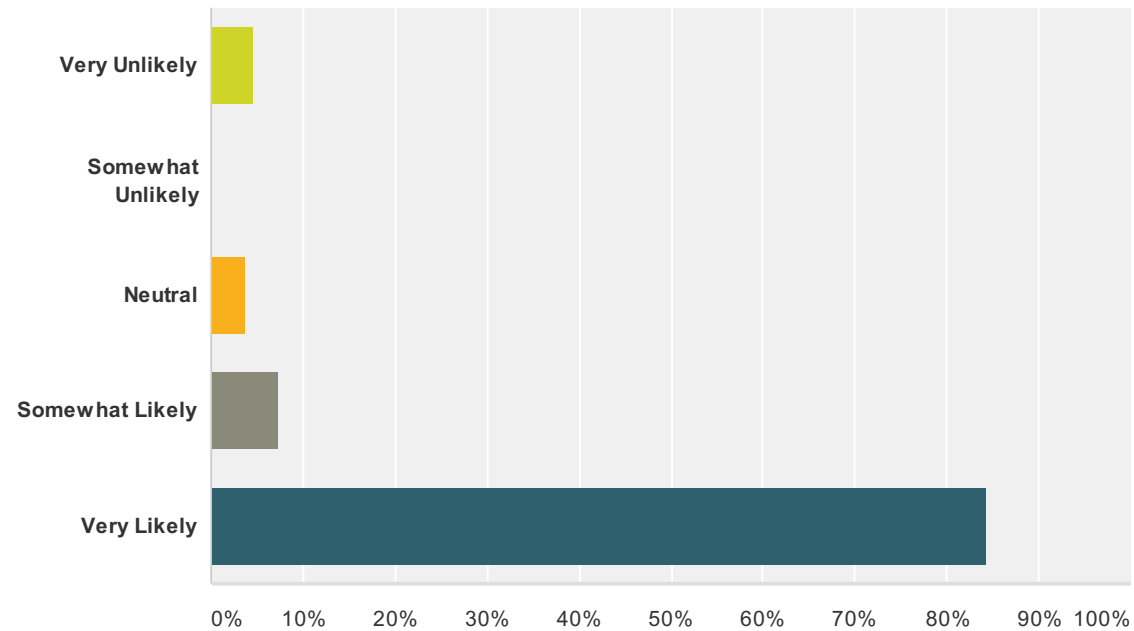
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	11.11%	12
Education (post-secondary training)	5.56%	6

2013/14 VR Client Satisfaction Survey-

Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	18.52%	20
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	2.78%	3
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	7.41%	8
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	38.89%	42
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	12.96%	14
Nothing/Don't know	2.78%	3
Everything (Ask-Can you be more specific?)	0.00%	0
Total		108

Q7 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 108 Skipped: 0



Answer Choices	Responses	
Very Unlikely	4.63%	5
Somewhat Unlikely	0.00%	0
Neutral	3.70%	4
Somewhat Likely	7.41%	8
Very Likely	84.26%	91
Total		108

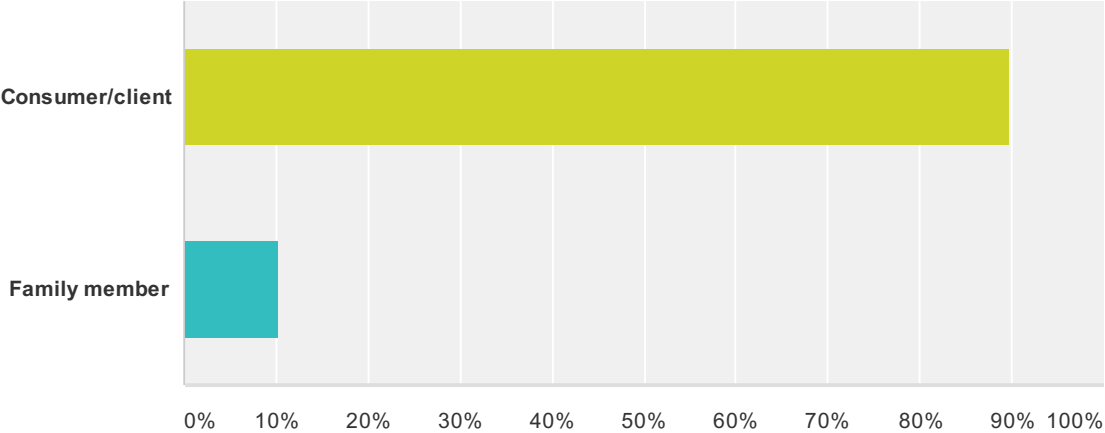
Q8 Please share any other comments or suggestions you may have.

Answered: 4 Skipped: 104

#	Responses	Date
1	I like both jobs and I like working for the companies	6/18/2014 11:41 AM
2	They do a very good job. They do a good job about keeping track of customers.	4/25/2014 2:41 PM
3	They made me "get off my butt."	4/25/2014 2:15 PM
4	They sent me to a driver's evaluation course and then refused to pay for it. Now, I have a \$150 bill for that and I cannot afford to pay it. Also, they didn't help me find employment. I had to do it all on my own.	10/2/2013 11:53 AM

Q9 Who did you talk with?

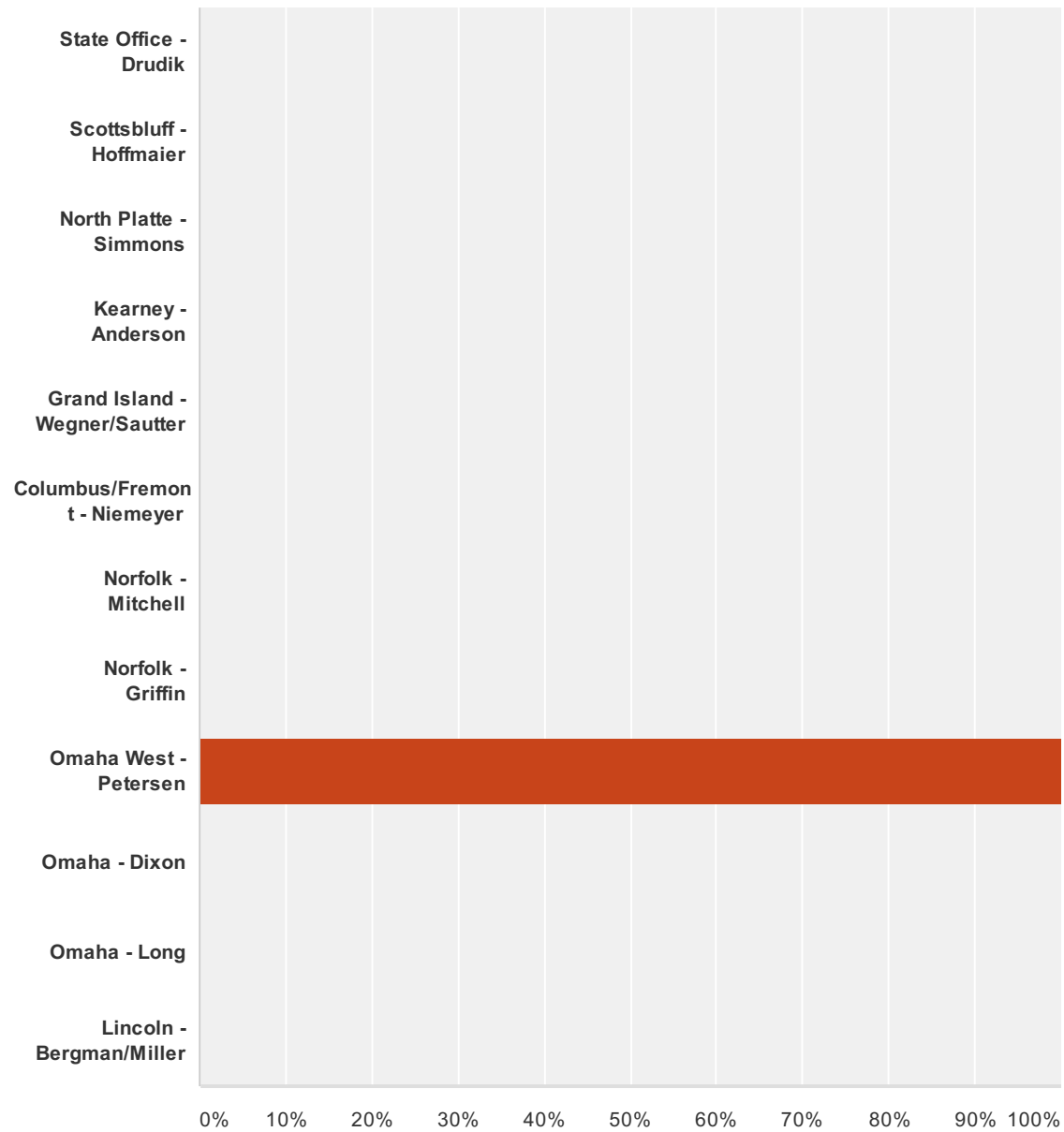
Answered: 108 Skipped: 0



Answer Choices	Responses	
Consumer/client	89.81%	97
Family member	10.19%	11
Total Respondents: 108		

Q10 Which VR Team served this client?

Answered: 108 Skipped: 0



2013/14 VR Client Satisfaction Survey-

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hoffmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Wegner/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0
Norfolk - Griffin	0.00% 0
Omaha West - Petersen	100.00% 108
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	0.00% 0
Total	108